

Tips on How to Choose an Adoption Agency¹

Adoption is a lifelong process for parents and children, and it is important to choose an agency that can help you assess your readiness to adopt and has the expertise to help you through the process. Child placement agencies must meet the licensing standards for Child Placement Agencies to provide adoption services in their state. A personal evaluation prior to selection of an agency will generally lead to positive results for families. The following points may be helpful in choosing an agency:

1. Learn about adoption and the issues involved

- Read books and articles on adoption
- Attend an adoptive parents' group
- Talk to other adoptive parents
- Attend agency orientation and information meetings

2. Determine the type of child you are interested in adopting

- Infant or older child
- Domestic or International
- Special needs (emotional problems, mental or physical handicaps) or minimal problems

3. Contact the agencies and learn about their programs

- Ask about any requirements/restrictions on adoptive parents such as length of marriage, age, etc.
- Ask for brochures on their program
- Attend orientation/information meetings

4. Evaluate the agency's program (some good questions to ask)

- Ask about the steps in the agency's process such as orientation, application, study, parenting classes and the estimated time frames involved. Make a list of special questions you want answered.
- Make sure the agency is licensed; ask when was the last time the agency was visited by a representative from the licensing unit.
- Find out if complaints have been filed against the agency and if so, how they were resolved.
- Find out the staff's education, background and experience in adoption.
- Ask about the services the agency gives to birth parents and evaluate the completeness and sensitivity of this work.
- Learn the costs involved for the screening, orientation meeting, home study, supervisory visits, court reports, educational groups, services to and expenses in connection with birth parents in designated adoptions, extra work in connection with interstate placement and other possible expenses. Obtain written detailed information on all costs involved including the agency's policy on refunds.
- Ask about any support groups the agency facilitates and any post finalization services they might offer.
- If possible, talk to other adoptive parents about their experience with the agency.

5. After you have chosen the agency

- Keep in regular contact with the agency but be realistic with the staff's time.
- If you have a complaint or are dissatisfied, talk honestly to the person with whom you are working and, if this is unsatisfactory, than talk to the director.

¹ Adapted from Colorado Department of Human Services/Division of Child Welfare "Tips for Selecting An Adoption Agency"